

MCO/BHO CONTACT INFORMATION FOR SUBSTANCE ABUSE TREATMENT PROVIDERS

November 27, 2007

Managed Care Organization Behavioral Health Organization (BHO)	Authorization/ Notification <i>Both in- & out-of-network</i>	MCO Problem/ Concern Contact <i>Call numbers to left before calling these numbers.</i>	Provider Relations	Claims	Special Needs Coordinator
Amerigroup	Providers 1-800-454-3730 Prompt 9 Members 1-800-600-4441 Prompt 9 Fax 1-800-505-1193	Lonny Samuels 410-981-4000 x44211	Helen Homon 410-981-4516 hhomon@amerigroupcorp.com Kathy Faber 410-981-4536 kfaber@amerigroupcorp.com Fax 410-981-4070 (both)	Provider Relations Department 1-800-454-3730	Susan Barry 410-981-4060 Fax 410-981-4080 Sbarry@Amerigroupcorp.com
Diamond Plan Coventry Health Care BHO: United Behavioral Health	1-800-454-0740 Fax 1-800-248-8994	Maureen G. Alexander 816-268-6263 Fax 816-268-6263	Kevin O'Hara 1-866-212-5305 x 3103 Fax 443-436-3126 kjohara@cvty.com	Joel Coppadge 302-283-6564 Fax 302-283-6787 Jcoppadge@cvty.com Regina Melchiorre 610-649-3801 (UBH)	Peggy Williams 800-727-9951 x1730 pwilliams@cvty.com
Helix Family Choice BHO: United Behavioral Health	1-800-496-5849 Fax 1-800-248-8994	Renee Miles 410-933-2272 Fax 410-933-2264	Melanie L. Hendrix 954-858-4155 Fax: 954-858-3833 melanie_l_hendrix@uhc.com	Claims Customer Service 1-800-496-5849	Blaine Willis 410-933-2226 Fax 410-933-2209 Blaine.Willis@Medstar.net
Jai Medical Systems	Jemma Chong Qui 410-327-5100 Fax 410 327-0542	Tim Barrett 410-433-2200 x139	Adrienne Mcpherson 410-433-2200 Fax 410-433-4615 adrienne@jaimedical.com	Provider Relations Department 410-433-2200	Susan Neall 410-433-2200 Fax 410-433-8500 Susan@Jaimedical.com
Maryland Physicians Care	Shari Morgan 1-800-953-8854 Option 7 Fax 410-609-1854	Linda Dietsch 410-401-9452 Fax 410-609-1831 Linda.dietsch@Marylandphysicianscare.com	Barbara LaPlante 410-401-9508 Fax 410-609-1856 Barbara.Laplante@Marylandphysicianscare.com	Claims Inquiry-Research 1-800-953-8854 Option 2, Option 3 Fax 410-609-1856	Shannon Jones 1-800-953-8854 Option 1, x 4043 Fax 410-609-1875 shannon.jones@Marylandphysicianscare.com
Priority Partners	1-800-261-2429 410-424-4476 Fax 410-424-4891	Steve Lees 1-800-261-2429 or 410-424-4950 Fax 410-424-4991	Dina Goldberg 410-424-4634 Fax 410-424-4604 dgoldberg@jhhc.com	Steven Calvert 410-762-5234 Fax 410-424-4991 scalvert@jhhc.com	Jennifer R. Mayer 1-800-261-2396 ext. 4906 Fax 410-424-4887 snc@jhhc.com
United Healthcare BHO: United Behavioral Health	1-888-291-2507 Fax 1-800-248-8994	Julie Picou 813-818-3810 Julie_a_picou@uhc.com Jenett Roddy 410-379-3466 Fax 410-379-3474	1-877-889-0489 Fax 410-540-5990	1-800-625-6656 Fax 410-540-5990	Maria Byrd 410-379-3423 Fax 410-540-5977 maria_h_byrd@uhc.com

Note: There is period when a person becomes eligible for Medicaid but is not yet enrolled in an MCO. Use the Eligibility Verification System (EVS) frequently to check the person's status. Information about EVS: Provider Relations Unit (410) 767-5503 or 1-800-445-1159. Information about Medicaid fee-for-service treatment for children and adolescents: Division of Children's Services, (410) 767-1903. To become a Medicaid provider: (410) 767-5340.